

# BOARD OF ELECTION COMMISSIONERS

For The City Of St. Louis  
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November 12, 2010

**Dr. Michael Smith**  
President  
Miken Technologies Inc.

RE: Letter of Recommendation

Dear Mike,

The City of St. Louis Board of Elections would like to extend to you and your team our sincere appreciation for Miken Technologies hard work and dedication in connection with the 2010 mid-term Elections that concluded with nothing less than a "rabbit out of the hat" performance by your team at Miken.

The City of St. Louis Board of Elections contracted with Miken to provide onsite technical specialists for Election Day. We are very pleased with the outcome of your firms past services during our General Election back in 2008, so we invited you back. Again, we are very happy with your team's thoroughness and dedication.

Then came Election Day, when we were notified by the Secretary of State's office, mid-morning that the state wide voter registration system was inaccessible. Obviously we, like over 100 other counties in the state were faced with the same problem: no electronic voter registration system with the current data available on Election Day! After speaking with you and explaining the situation, your software development team quickly stepped up to the plate and in a very short time provided our Voter Registration data to us through a backup Database that you designed in 2006 for these types of potential issues.

As a result of your forethought and swift action on Election Day we prevented what could have been a disastrous election process with the voting public being underserved. Our professional opinion is that all counties need to have some kind of backup voter registration system just in the event that the unforeseen occurs they can continue operations and business as usual. We owe a fair and accurate election to all of our constituents, and that's what we strive for each and every election.

Thank you again for your commitment and integrity, best of luck for your continued success. Please do not hesitate to have any other election official contact me for questions and opinions.

Sincerely,

A handwritten signature in blue ink that reads "S Leindecker".

Scott Leindecker  
Republican Director of Elections  
City of St. Louis Board of Elections